GAA SPECIAL NOTICE

NAAA Arbitration Policies Effective October 13, 2013

The following are Arbitration Policies specific to Greensboro Auto Aution:

- 1. Vehicles sold in the lane on an *IF* or *TRY* are considered binding for a period of 2 hours from the time of purchase. It is the buyer's obligation to check with the office handling the IF for approval.
- 2. Issues with air conditioning systems can *ONLY* be arbitrated if the vehicle is 3 years old or newer.
- 3. There will be *NO* arbitrations on vehicles for issues with the Backup Camera, Navigation System, or Radio/ Entertainment System.
- 4. Vehicles with Excessive Rust may *ONLY* be arbitrated on Sale Day.
- 5. No TMU on post sale.